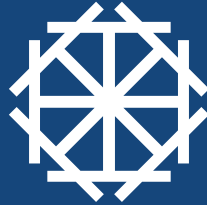




**CREED**  
TRAVEL



# CREED

## TRAVEL

*“TRAVEL IN YOUR LANGUAGE”*

### MISSION STATEMENT

Our belief is to proactively oversee each aspect of your corporate travel, in order to leave you free in focus of your business. **That's travelling in your language.**

# CREED TRAVEL OVERVIEW

## COMPANY PROFILE

Creed Travel Management originated from a unique concept, which focuses on maintaining high standards of client relationships. The company is employee owned. This means every team member has a vested interest in always giving 100% to our client's travel requirements. We only recruit those for whom going the extra mile is the norm. Our consultants bring together decades of travel knowledge and expertise. We encourage them all to travel regularly to ensure they have personal and up-to-date experience of airports, airlines, hotels and other suppliers.

The idea is all about providing a responsive and personalised range of services. Teams of specialists work around the clock to ensure clients receive a cost effective solution for their business travel needs. Specialist account managers come with an impressive in-depth knowledge of your source markets. Together we assist in the growth of our businesses and developing long-term relationships.

We understand managing the travel needs of your business can be both time-consuming and costly. At Creed Travel we will take this responsibility on - allowing you to keep overall control, but taking this significant and often unwanted workload off your shoulders.

## OUR AIM

Our aim is to keep our clients are the forefront whilst simultaneously meeting business objectives. We will be open and transparent with you as possible. It's the best and only way to establish a lasting, long-term relationship with you as our client.

## LIST OF VALUES

- Accuracy
- Quality of products & services
- Regularity & Reliability
- Responsiveness
- Structure
- Accountability
- Communication
- Integration





PRODUCTS & SERVICES

## FLIGHT RESERVATIONS

Our Dedicated Travel Consultants source the most appropriate flight options via a specialist supplier to suit your individual travel requirements, which include all scheduled and low cost/budget airlines.

### KEY BENEFITS:

- Guaranteed immediate response with a 2-hour turn around
- Negotiated deals with every airline in the world
- Access to hundreds of discounted airfares
- Full consumer protection: ABTA, IATA and ATOL bonded for all airline reservations.

## HOTEL RESERVATIONS

Take advantage of our wholesale and personally negotiated room rates for a wide range of hotels.

### KEY BENEFITS:

- 200,000+ hotels with best competitive Wholesale Rates
- Allocation in 4000 locations and more than 110 countries
- Over 50,000 rooms available on a daily basis
- Handpicked hotels throughout Europe, Asia, Canada, USA, Middle East and North and South Africa
- B2B net rates available
- All hotels and have full health & safety checks carried out before they are made live on our systems.



## SELF DRIVEN / CHAUFFEUR DRIVEN CARS

We hold accounts with major car hire companies across the world, so get in touch with one of our advisors who will be able to arrange a chauffeur driven, self drive luxury or standard vehicle and with both collection and delivery arrangements available.

## RAILWAY TICKETING (*UK & EUROPEAN*)

We will provide advice on best routes/times to ensure the most cost effective solution for your rail travel. Our travel consultants can make your seat reservations and offer fast ticket options on all UK rail and selected European rail services.

## CONFERENCE ROOMS

We provide a wide variety of conference and meeting room facilities whether it be for a fully corporate touch base centre, a general boardroom meeting or an interview style room.

## VENUE FINDING

Our expert venue finders are able to search for the perfect venue. Be it for a business event or a spectacular evening wedding, we can tailor a package to your requirements.

## Creed Travel Clients

*With Creed Travel, it's all about you...*

We pledge to you our principled values of sincerity, honesty and socially responsible trading within our business travel services. We are recognised for a guaranteed surety of service, unmatched by any of our competitors, especially in today's market conditions. Our experience, coupled with our ground-breaking technological and reporting capabilities, gives you a peace of mind that your company always receives the most competitive fares and highest level of personalised service. Creed Travel is a diversified business with a growing set of financial results, allowing us to call on a wide range of experience and expertise to help support and drive our business forward.

- Wide experience of working collaboratively with our clients and suppliers, focusing on delivering improvements throughout the whole travel procurement chain
- A truly personalised and local service that maximises cost savings and process efficiencies through better adoption of technology
- Strong ethical goals that places corporate and social responsibility at the very top of our agenda
- Fully phased implementation for both traditional and online services, managed by a dedicated team of business travel professionals

We have the experience, capability and just as importantly - the quality to deliver a tailored, professional and revolutionary service.



## Additional Services

Creed Travel consultants are here to provide extensive advice on our comprehensive range of business travel services. They will ensure that you are aware of the most up to date travel information and advise you on cost saving opportunities.

- Passport and Visa Service
- Leisure travel
- Airport transfers
- Foreign currency exchange
- Ferries
- Airport parking
- Aircraft charter and private jet hire
- Multilingual assistance
- Travel insurance

### Benefits

- Online & Offline bookings
- Saver options
- Net Rates
- Standard flexible rate programme
- Corporate rate programme
- Tour packages in more than 100 destinations.
- Dedicated specialist account manager
- Account management
- Rail ticketing UK Domestic/European (including Eurostar)
- Out of hours emergency service (24 Hours a day & 7 days a week)
- Information management
- Reports
- Traveller alerts (SMS & Email)
- Various payment options (Credit card – AMEX, MasterCard, VISA), (Debit card – VISA)





# REWARDS PROGRAMME

Book flights with us and earn rewards! We will enroll you in airline corporate reward plans and manage these accounts for you.

At Creed Travel we specialise in a personal service so we can accommodate any other requests, be it around the world trip or a restaurant booking in Dubai!

## ACCOMPLISHMENT

- £10,000 gifted to charity organisation in 2013 – Sincerity Trust ([www.sincerity.org.uk](http://www.sincerity.org.uk))

## PROFESSIONAL AFFILIATION

The Creed Travel team will work with you to recognise your individual requirements and achieve your goals. Customers choose us for our ability to understand their business model and manage their travel procurement to the greatest effect.



*“Talented and impressive, Creed Travel identified areas where we were over spending and helped us consolidate our European travel programme”*

Bayt Properties

*“The teams at Creed Travel are highly professional and have continuously showed great interest in our works yet providing an excellent service each time we’ve made a booking with them.”*

Eyegen Opticians

*“We are grateful time after time for the outstanding service provided, a big thanks to everyone at Creed Travel.”*

Idocz Ltd

*“We have a one liner for Creed Travel.... – The most cost effective solution we’ve found so far!”*

Labtech Dental

# CONTACT

CREED TRAVEL  
HEAD OFFICE  
466 CRANBROOK ROAD  
ESSEX, ENGLAND  
IG2 6LE

CREED TRAVEL  
SALES OFFICE  
5 BABINGTON COURT  
ORDE HALL ST  
HOLBORN LONDON  
WC1N 3JT

Web: [www.creedtravel.com](http://www.creedtravel.com)

Twitter: @CreedTravel

Facebook: [www.facebook.com/CreedTravel](http://www.facebook.com/CreedTravel)

Sales / General Enquiry: [sales@creedtravel.com](mailto:sales@creedtravel.com)

Tel: 0203 086 9730

Fax: 0203 070 0730

Existing Accounts: [corporate@creedtravel.com](mailto:corporate@creedtravel.com)

Tel: 0203 086 9730 (Option 2)

Fax: 0203 070 0730

Accounts/Finance: [accounts@creedtravel.com](mailto:accounts@creedtravel.com)

Tel: 0203 393 6127

Fax: 0203 070 0730

Out Of Hour (Emergency): +44 (0)777 987 5684

